

AUDIO-WEB EDUCATIONAL CONFERENCE SERIES

Total Quality Management for the Hospital Laboratory – SERIES OF EDUCATIONAL EVENTS

Periodic educational webinars that review an approach to a Total Quality System (TQS) designed to improve clinical laboratory quality and meet the demands of the complex issues in health care and laboratory operations.



James O. Westgard, PhD
Sten Westgard, MS
Westgard QC, Inc.

For more than 20 years, Westgard QC has provided tools, training and technology for laboratory professionals.

Session	Date*	Time*	Audience	Subject
1	April 19	10:30am CST	Global	Quality 2012: Where are we now? (Rough or rugged?)
2	May 17	10:30am CST	Global	Intended Use: What do our patients need?
3	June 21	10:30am CST	Global	Verify or Validate? Assuring the quality of our methods
4	Aug 16	10:30am CST	Global	Experimental Results: Interpreting statistics and judging acceptability
5	Sep 20	10:30am CST	Global	Do we have a plan? Designing a quality control plan for your methods
6	Oct 18	10:30am CST	Global	Out or Not? The forgotten basics of quality control
7	Nov 15	10:30am CST	Global	How do we put it all together? Building a quality system for the laboratory
8	Dec 6	10:30am CST	Global	Focus on ISO 15189: Analytical quality in a broad quality system

* Dates and times subject to change

[Register here for the webcast series:](#)

P.A.C.E.® credits are available for attending this webcast!

Course #: 864; FL Course #: FL864

Contact Hours: 1.0 contact hours per event

Category: Supervision/Administration, Quality Control/Quality Assurance, and Safety

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